

# Provider Attitudes and Skills Survey

January 2019

This survey is a tool to help measure the attitudes, knowledge, and skills of providers' attitudes towards mothers with opioid use disorder (OUD) and infants at risk for neonatal abstinence syndrome (NAS). The goal is to help hospitals identify barriers and facilitators to quality care for mothers and infants impacted by perinatal opioid use, and will allow us as a collaborative to better target education and training opportunities. The survey is an important component of our statewide substance-exposed newborn initiative, and we encourage ALL Massachusetts hospitals to consider using it.

## HOW IT WORKS

The survey tool is built on REDCap, a web-based data capture and survey platform. If you decide to participate, you will receive a survey link unique to your hospital which you can distribute broadly to your staff. Ideally, staff of all disciplines caring for mothers and newborns in your hospital should be invited to complete this survey; this can include maternal and newborn providers, and inpatient and outpatient providers. All responses will be anonymous other than hospital and discipline. As a participating hospital, you will receive a report summarizing your results, and comparing your results to the rest of the state.

Alternatively, if you would like to track completion of the survey by staff member, we can work with you to obtain a list of staff members and then send individual survey links. In this case, although we can monitor survey completion, the results will still be anonymous.

Note this survey is separate from the patient level data collection into the PNQIN SEN database. The survey can be used by any Massachusetts hospital, regardless of your participation in other components of the initiative.

## WHAT ARE THE BENEFITS OF PARTICIPATING?

We believe you will find numerous benefits to using this tool, including:

- You will undoubtedly discover opportunities for improvement and education;
- The tool can engage and energize your staff to participate in your ongoing improvement work;
- The tool can prompt important conversations among your team members;
- Using the same survey across the state will allow us to provide comparative reports that will be even more useful than single-center results; and
- The survey can be repeated in 1 to 2 years to assess for trends or improvements over time.

## WHAT ARE THE DOWNSIDES TO PARTICIPATING?

Not many! Any survey is an imperfect tool, and may not completely measure what it is attempting to address. This survey was based on published literature and has undergone fairly extensive pilot testing and reliability analysis, so we are confident in the quality of the survey tool, but at the end, it is still a survey.

And, it is a survey! And we know we all get asked to complete many surveys. We have attempted to keep the survey as brief as possible, and it should take no longer than 8-10 minutes to complete. We do think the results will have significant value, so hopefully your staff considers those minutes well spent.

## NEXT STEPS

Please contact us and let us know you are interested, and we will send you a personalized hospital-specific survey link. You can view the survey at our website: <https://www.neoqicma.org/surveys>.

Contact information:

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