

NeoQIC Family Engagement QI Collaborative
Virtual Meeting Agenda
Tuesday, September 15 and Wednesday, September 16, 2020

By the end of the meeting, attendees will be able to:

1. Understand the basic features of a perinatal quality collaborative structure and its importance in quality improvement work
2. Recognize the importance of using quality improvement to increase family engagement in level II and III settings
3. Identify disparities in family engagement in the NICU setting

Tuesday, September 15, 2020, 1:00-3:00 pm

Day 1

Time	Session	Presenter
1:00-1:15 pm	Welcome, Introductions, and Roll Call	Meg Parker, MD, MPH Associate Professor of Pediatrics Department of Pediatrics, Division of Neonatology Boston University School of Medicine Boston Medical Center
1:15-1:30 pm	Parent Testimonial <ul style="list-style-type: none"> Hear directly from a NICU parent on their experience being in the NICU with their baby 	TBD
1:30-2:15 pm	Keynote Speaker: Importance of Quality Improvement in Family Engagement <ul style="list-style-type: none"> NICU Family Journey as narrative data: stories that matter. Levels of family engagement in neonatology: reflection, progress and interventions in the NICU The value of families working in QI, research and other important decision making engines in healthcare: current, relevant projects by families that changed clinical practice in the NICU Address disparities in NICU care and engaging families to breach the gap. Family Centered Care measures: their weight in NICU practice and future of FCC in the NICU and at state and national levels 	Lelis Vernon Patient and Family Centered Care Advocate NICU Mom Faculty- Family Leader, VON
2:15-2:55 pm	Hospital Spotlights and Q&A Panel	Level II and III presenters TBD
2:55-3:00 pm	Wrap Up Day 1	Aviel Peaceman, MPH

Wednesday, September 16, 2020, 1:00-3:00 pm

Day 2

1:00-1:10 pm	Welcome Back, Roll Call	Meg Parker, MD, MPH
1:10-1:40 pm	Massachusetts Department of Public Health: Approaches to Family Engagement in MA <ul style="list-style-type: none">• Address the role that the MDPH plays in NeoQIC projects• Share information from the public health perspective on family engagement and what's currently happening across the state	Roxanne Hoke-Chandler, MS Statewide Family Engagement & Collaboration Coordinator, Early Intervention Massachusetts Department of Public Health Suzanne Gottlieb, MEd Director, Office of Family Initiatives Massachusetts Department of Public Health
1:40-2:00 pm	Introduction to Plan-Do-Study-Act (PDSA) Cycles	Meg Parker, MD, MPH
2:00-2:25 pm	Teamwork breakouts <ul style="list-style-type: none">• Time for teams to meet together to start planning their QI work	All Teams
2:25- 2:50 pm	Team Time Report Out <ul style="list-style-type: none">• Teams to share plans for first PDSAs	Meg Parker, MD, MPH
2:50-3:00 pm	Wrap Up and Next Steps <ul style="list-style-type: none">• Review upcoming dates and next steps for the collaborative	Aviel Peaceman, MPH